

GERMAN COUNTRY CLUB

131 Holkam Road, Rietfontein, Sandton, Johannesburg
P.O.Box 773, Paulshof 2056
Telephone/Fax 011 803 6128
E-mail germanclub@telkomsa.net

NOTICE TO MEMBERS: CARDS

Dear Member / Guest

INTRODUCTION

1. The Club has decided to utilize more technology as a control mechanism, firstly for membership management, secondly for stock control, and thirdly for revenue completeness.
2. The Technology applied is one of bar code scanning, and linking the membership bar code on the membership card with entry to the club and acquisitions.
3. Members and guests can **ONLY** pay for any food or beverages acquired from the Club facilities by charging their membership cards / or visitors card. The account (as per their membership card) is to be settled in full at leaving the premises at the end of the visit. **NO ITEMS ARE TO BE ACQUIRED FOR CASH.**
4. The account can be settled by: Cash, Bank Credit Card, or by EFT (where a membership card is pre-loaded).
5. The system has a direct cost: R9 per month **ONLY** for membership cards used in the month. We are passing this cost onto the user of the card. The benefits of the added controls of such systems have been passed onto the user by the discounted food and beverage prices.

WORKINGS: ACQUISITION OF FOOD, BEVERAGES OR ANY GOODS:

1. The member must present the membership card for the waiter to charge the items acquired to the card. (It works like any hospitality business, for example you charge your room number in a hotel, and then settle the account when you leave. Instead, at the Club you charge your membership number). The card is returned to the member together with the items ordered and charged.
2. When the member wishes to 'settle' to leave the Club, the member requests the statement of account. We request that the member adds a tip (denominated in R5's, ie R5, R10, R15 etc). We also request that a rule of thumb be approximately 10%.
3. The account gets settled at the Bar counter by Cash or Credit Card.
4. Where a member does not have their card, they may advise the waiter their membership number against which the account will be run. Where the waiter does not know the member, the waiter is requested that the Club Manager confirm the membership number given.
5. Where a guest wishes to run their own account, instead of running it on the related members account, they may request a 'visitor card' on entry. A deposit of R50 is payable for the card, of which R40 is refundable on return – R10 is the related administration fee.